

THE PRACTITIONER'S HUB

Re-engagement and Evaluation Workshop

27 June 2013

Workshop 1 - Feb 2012

Developing Effective Advisors

- **Driver**

Looking for creative ways to support advisors to deliver effective (i.e. leading to change) personalised advice to householders about improving the performance of their homes.

- **Attendees**

Community-based advisors, EDAs, educators, building researchers, social scientists, central govt

- **Outcome**

The workshop participants identified a clear gap in the effective provision of household advice: *ability to connect, share advice/ experience, share training and secure funding to improve practice. Proposal to develop a Hub.*

What did we think a Hub should do?

- Facilitate peer to peer conversation and learning
- Create alignment among key actors so there is awareness of one another, the work being carried out and what is working and what is not.
- Connect people to the existing knowledge base to prevent repetition and build the capacity of the sector more efficiently
- Create multi-directional links between advisors, researchers and policy makers to ensure their work remains highly relevant and practitioners have access to latest research and information
- Synthesise research and best practice into usable and useful tools.
- Provide opportunities for training

How did we proceed?

- Thought the concept couldn't be tightly defined at that point.
- Proposed a staged development

"The proposal for stage one is to establish a web-based Hub where participants can share existing resources and provide a forum for communication across the network. It is anticipated that in the longer term, the hub may evolve to having a life of its own perhaps developing resources, facilitating or even providing training. But until participants are clear on how they can best engage with this idea, it would be inefficient to start with a complex over-engineered 'solution'".

community
ENERGY
network



**Energy Efficiency and
Conservation Authority**
Te Tari Tiaki Pūngao

A pilot project

The pilot phase will test the Hub concept, establish arrangements for on-going collaboration and evaluate the outcomes. It will include:

- A member-only site login
- Public and private discussion forums and groups
- Regular blogs
- A best practice library
- Forums to provide feedback and input into the Hub's operation and design

Objectives of the Pilot

The specific objectives of the pilot are to:

- Establish a best practice library for practitioners
- Trial and establish the most effective mechanisms to facilitate peer-to-peer learning and knowledge transfer (e.g. blogs, tip sheets, roundtable discussions etc.)

Establish collaborative arrangements to ensure the Hub is viable long term. This includes:

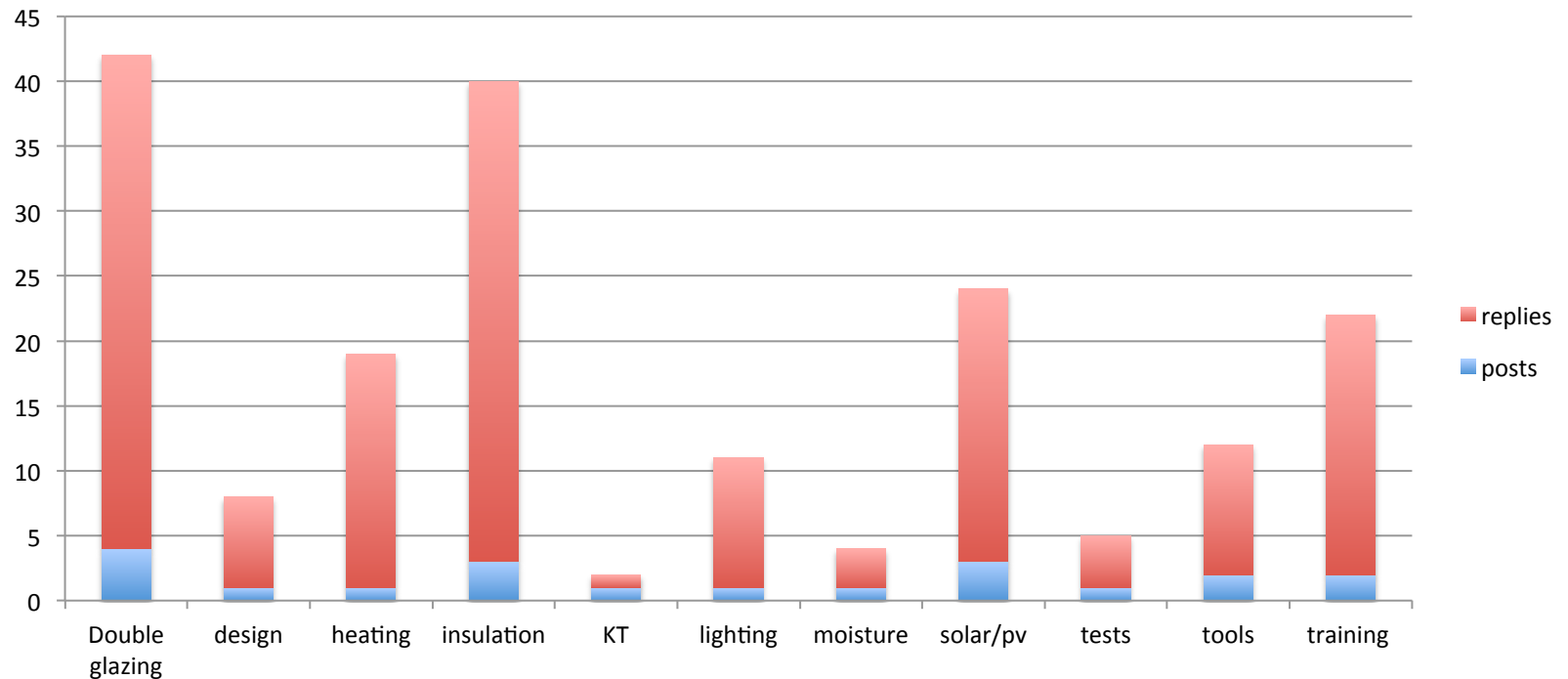
- Establishing on-going membership criteria and user guidelines
- Establishing information sharing agreements
- Establishing a quality assurance process to ensure Hub content is high quality
- Establish governance arrangements and the ongoing business / funding model.

What we've achieved

- Put in place the web structure
 - Member only log in
 - Discussion forums
 - Blogs
 - Best practice library (upload and download)
 - Other bits and pieces; news, events (we haven't used this yet),
 - 'likes' and ratings trial
 - Good search function
 - Looks pretty good

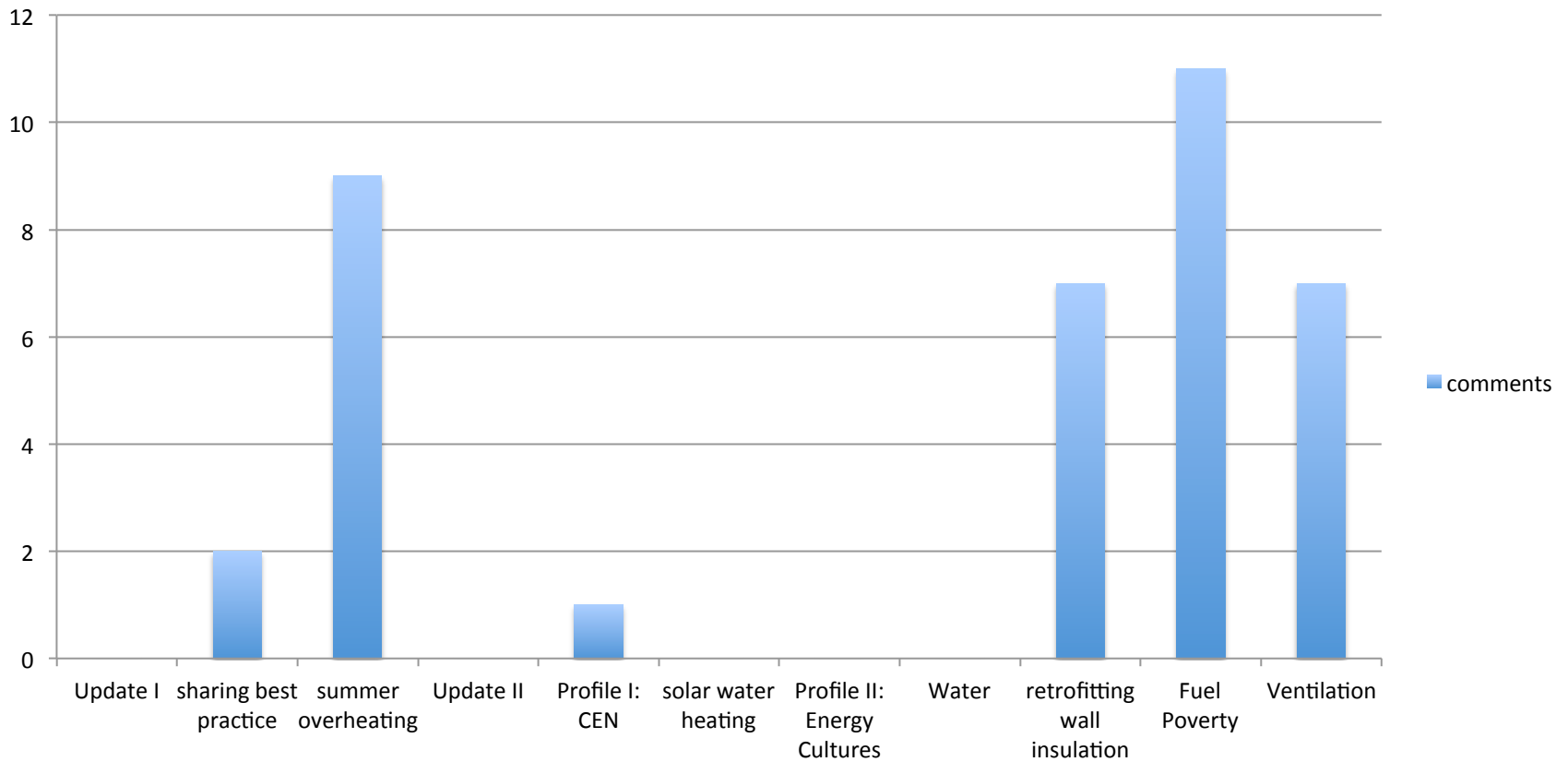
Forums

- Most popular part of the site are forums followed by blogs



Blogs

comments



Best Practice Library

- 58 documents in the Best Practice Library as of 17 June 2013
- 28 uploaded by andreablackmore (all within 24 hours)
- 1 by jowillis
- 2 by paulhansen
- 27 by sallyblackwell

Of those, 38 files have been downloaded at least once.

- The top 15 most downloaded documents have:
- an average of 4.67 downloads (median of 5 downloads)
- a minimum of 3 downloads with the top document downloaded 10 times.

				FURNISHING				BUILDING			
<input type="checkbox"/>	36	Saving with hot water	Beacon factsheet Saving with hot water.doc	172.0 KIB	Beacon factsheet covering: Wrapping your own hot water cylinder and lagging pipes; Case study: Hot water cylinder wraps; Types of hot water systems	Checklist and Tipsheets	Everyone	andreablackmore	February 4, 2013	10	June 18, 2013
<input type="checkbox"/>	24	Energy efficient lighting	Beacon factsheet Energy efficient lighting.doc	287.0 KIB	Beacon factsheet covering: energy efficient bulbs; downlights	Checklist and Tipsheets	Everyone	andreablackmore	February 4, 2013	7	June 18, 2013
<input type="checkbox"/>	44	Solar assessment checklist	Solar Assessment Checklist.pdf	404.5 KIB	This guide helps you to understand the main issues that you will need to think about in assessing your site and situation for using solar energy.	Micro Generation	Everyone	andreablackmore	February 4, 2013	7	May 1, 2013
<input type="checkbox"/>	11	*EECA brochure about WuNZ funding	get-funding-towards-warmer-drier-healthier-home.html	32.9 KIB	EECA brochure on government funding for retrofits	Funding and subsidies	Everyone	sallyblackwell	January 17, 2013	6	June 18, 2013
<input type="checkbox"/>	39	Using less water	Beacon factsheet Using less water.doc	419.0 KIB	Beacon factsheet covering: Water-efficient appliances; Low flow taps and showerheads; In-sink waste disposal; Tips to save water	Checklist and Tipsheets	Everyone	andreablackmore	February 4, 2013	6	May 17, 2013
<input type="checkbox"/>	64	ST Saving Hot Water And Energy Info Sheet	ST_Saving Hot Water and Energy Info Sheet.pdf	264.4 KIB	Sustainability Trust info sheet - How to save hot water and energy	Checklist and Tipsheets	Everyone	sallyblackwell	March 27, 2013	6	June 18, 2013
<input type="checkbox"/>	14	Evaluating Solar Water Heating: Sun, renewable energy and climate change	PCE_solar hot water review.pdf	2.2 MIB	PCE report from Jun 2012. Investigating the environmental benefits of solar hot water heating in NZ	Micro Generation	Everyone	sallyblackwell	January 28, 2013	5	March 5, 2013
<input type="checkbox"/>	27	Improving your rented home	Beacon factsheet Improving your rented home.doc	184.5 KIB	Beacon factsheet covering: Stop heat escaping (draught-proofing, DIY double glazing, curtains, solar shutters); under-floor ground cover; Efficient heating	Checklist and Tipsheets	Everyone	andreablackmore	February 4, 2013	5	May 21, 2013
<input type="checkbox"/>	56	ST Electric Heaters 2010	ST_electric_heaters 2010.pdf	152.0 KIB	A Sustainability Trust tip sheet designed to help people decide on the best plug in heating option. For many people, especially renters, a plug in electric heater is the only choice available.	Checklist and Tipsheets	Everyone	sallyblackwell	March 27, 2013	5	June 5, 2013
<input type="checkbox"/>	13	High Performance Home Building Guide	Habitat high performance guide.pdf	3.1 MIB	High performance home building guide. Prepared for Habitat for Humanity US by Federation of American Scientists. Contributed by Tim Bishop of SHAC.	Design	Everyone	sallyblackwell	January 28, 2013	4	February 28, 2013
<input type="checkbox"/>	38	Using less energy	Beacon factsheet Using less energy.doc	1.2 MIB	Beacon factsheet covering: Energy saving tips; Managing your energy with an Energy Monitoring Device	Checklist and Tipsheets	Everyone	andreablackmore	February 4, 2013	4	March 17, 2013
<input type="checkbox"/>	50	Turning serial renovators into sensible retrofitters	Beacon_PPT_Energy_retrofitting_Jul08.pdf	630.4 KIB	Presentation from 2008 covering retrofitting different house typologies and consumer research on what retrofits different segments are doing (landlords, high energy users and recent home buyers)	Design	Participant	andreablackmore	February 5, 2013	4	March 6, 2013
<input type="checkbox"/>	10	*Energy Affordability: qualitative report 2010	10940.html	31.1 KIB	Results from a qualitative study into energy affordability in NZ. Carried out as part of a government research project. Published in 2010.	Fuel Poverty	Everyone	sallyblackwell	January 17, 2013	3	February 3, 2013
<input type="checkbox"/>	15	*EECA Information about injected wall insulation	injected.html	39.4 KIB	link to EECA website with official information about injected wall insulation	Insulation materials	Everyone	sallyblackwell	January 30, 2013	3	February 28, 2013
<input type="checkbox"/>	17	Green Party discussion paper - Home for Life	green_party_-_home_for_life_discussion_paper_0-1.pdf	1.3 MIB	Reference to WoF for residential properties	Housing Affordability	Everyone	jowills	January 31, 2013	3	March 5, 2013

Over to all of you...

- Keen to hear your feedback on the site – what worked and what didn't
- Keen to hear your thoughts about where we are now vs where we started
- Keen to hear your thoughts about where we should go next.